Monthly  
Report

February2023

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| --- | --- |
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DigitalEdgeMonthlyReport

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| --- | --- |
| PreparedBy | DataCenterOperationsManager |
| PreparedFor | Customer |
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# ExecutiveSummary

Duringthemonth,theServiceAvailabilityforallfacilityservicesfortheDataCenterisat100%.Therearenoincidentsreportedforthemonth.

## ServiceLevelAvailabilityAchievement

AllSLAsweremetforthemonthofxx2023.

Table-ServiceLevelAvailability

|  |  |  |
| --- | --- | --- |
| ServiceLevelAgreement | TargetAvailability | AvailabilityAchieved(%) |
| Power | 99.99%(NonRedundant)  100%(Redundant) | 100% |
| Temperature(18°C–27°C) | 99.99% | 100% |
| RelativeHumidity(30%-70%) | 99.99% | 100% |
|  |  |  |
|  | | |

# TemperatureandRelativeHumidity

Thefollowingtableshowstheaveragetemperature,relativehumidity,andthetrendforDataHallxxx…

* TherecordedresultfortemperatureiswithintheSLA:18°C-27°C
* Therecordedresultforrelativehumidity(RH)iswithintheSLA:30%-70%

Table-MonthlyRecordsforTemperatureandRelativeHumidity

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| DataCenter-location | | | | | | | | | | | | |
| Monthin2023 | **Jan** | **Feb** | **Mar** | **Apr** | **May** | **Jun** | **Jul** | **Aug** | **Sep** | **Oct** | **Nov** | **Dec** |
| Ave.Temp(°C) | 21.83 | 22.90 |  |  |  |  |  |  |  |  |  |  |
| Ave.Hum(%) | 54.56 | 53.37 |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |

Figure-TrendLogforTemperatureandRelativeHumidity

A screen shot of a graph

Description automatically generated with medium confidence

# IncidentReportSummary

TheIncidentReportsummarywillcomprisedetailsofincidentsoccurredwithinthereportingmonththataffectstheperformanceofthePower,Temperature,RelativeHumidityandSecurityAccesstothecustomerleasedarea.

Belowisasummaryoftheincidentreportforthemonth.

Table-IncidentReportSummary

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| S/N | Incident  TicketNo. | Descriptions | StartDate  Time | EndDate  Time | Comments  AttachedIR |
| 1 | MNL01\_20230511\_01 | BreakertripforPowerSourceBtoRack11-05 | 16Jun23  1159hr | 16Jun23  1230hr | BreakertripwascausedbyfaultyPSonServer(XXYY)inrack. |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

# SiteAccessReport

Thefollowingisasummaryofthesiteaccesstickets.Pleaserefertotheattachmentfordetails.

Table-SiteAccessTickets

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| CreatedDateTime | TicketNo | TicketType | SiteVisitDateTime | VisitorNames |
| 4/19/202316:28 | 8744 | 45156.77785 | S-4 | 류지욱 |
| 1/10/20239:11 | 8735 | 45156.7261 | S-4 | 류지욱 |
|  | 4202 | 45035.68647 | S-4 |  |
|  | 1474 | 44936.38287 | S-4 |  |
|  |  |  |  |  |
| Attachments:SiteAccessVisitReport |  |  |  |  |

# ShipmentReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails.

Table-ShipmentTicketsRequest

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **FALSE** | **TicketNo** | **Requester** | **TicketType** | **Status** |
| 2023-08-248:29 | 8968 | 문민주 |  | Completed |
| 2023-08-1617:58 | 8628 | 문민주 |  | Completed |
| 2023-08-1514:05 | 8573 |  |  | ChargeTempStorage |
| 2023-08-1012:55 | 8457 | 문민주 |  | Completed |
| 2023-08-0315:19 | 8196 | DEKSEL1 |  | Cancelled |
| **Attachments:SiteAccessVisitReport** |  |  |  |  |
|  |  |  |  |  |

# RemoteHandsReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails

Table-RemoteHandServiceRequests

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| CreatedDateTime | Subject | TicketSub-Type | Requester | ServiceID | TotalHoursSpent |
| 2023-06-1305:44:19 | [Sysone]서버재부팅요청 | PowerOn/OffEquipment | XXX | SSOKR-IB-00035532:19"Cabinet | 0.50 |
| 2023-06-0911:39:43 | [한국JS데이터시스템즈]서버리부팅요청 | PowerOn/OffEquipment | XXX | JSDKR-IB-00035395:19"Cabinet | 0.25 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| Attachments | | | | | |

# MaintenanceSchedule

Thefollowingmaintenanceactivitieswereperformedforthemonthandplannedforthenext2months.

Table-ScheduleMaintenance

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| S/N | Systems | Maint.Frequency | Apr-23 |  | May-23 |  | Jun-23 |  |
|  |  |  | Plan | Actual | Plan | Actual | Plan | Actual |
| 1 | WaterLeakDetection | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 2 | BMS | Monthly | 7 | 1 | 5 | 1 | 6 | 1 |
| 3 | CoolingTowers | Quarterly | 2 | 0 | 2 | 0 | 2 | 1 |
| 4 | CHWP&CWP | Quarterly | 2 | 0 | 2 | 0 | 2 | 1 |
| 5 | CRACUnits | Monthly | 4 | 0 | 5 | 1 | 6 | 0 |
| 6 | ThermalGraphicScanning | Bi-Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 7 | ShutdownMaintenanceforDRUPS | Bi-Weekly | 32 | 0 | 40 | 0 | 48 | 0 |
| 8 | Fan&CapReplacementforDRUPS | Bi-Weekly | 32 | 0 | 40 | 0 | 48 | 0 |
| 9 | FireDrills(Building/DCevacuation) | Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 10 | FireProtection(pre-action&buildingsystem) | Bi-Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 11 | FireExtinguisher | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 12 | FireExtinguisherIn-houseInspection | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 13 | GeneratorRun-Test(in-housenoloadtest) | Monthly | 4 | 0 | 5 | 0 | 6 | 0 |
|  |  |  |  |  |  |  |  |  |
| Attachments |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

# PowerUsage

## SummaryofPowerUsagefortheMonth

Thefollowingisasummaryofthepowerusageforthesubscribedracks.

Table-RackinKVA&TotalPowerinKWh–DedicatedRPP/PDUs

|  |  |  |
| --- | --- | --- |
|  | Description | Power |
| TotalPowerUsageforCustomerXXYY | PowerUsageTotal | 70.32kW |
| SubscribedPower | 81.00KVA |
| RemainingPower | 10.68kW |
| Attachments | | |